**John Griggs
Lawrenceville, GA
770-381-9032****Johndavidgriggs@gmail.com**

**Education:**

* **Continental Academy – High School Diploma with High Honors, 2008**
* **ITT Tech – DC Electronic Engineering**
* **Georgia Gwinnett College – Computer Science (Expected Graduation: 2028)**

**Technical Skills:**

* **Assemble, upgrade, and troubleshoot PCs down to the component level**
* **Install, configure, and test software and operating systems**
* **Build and maintain servers**
* **Manage and optimize SQL databases**
* **Website development and maintenance**
* **Custom coding for software and hardware upkeep**
* **IT support and troubleshooting for office and business environments**
* **AC/DC Electronics and electrical equipment expertise**
* **Learning HTML, Java, and additional coding languages**

**Work History:**

**HGS Hosting**

***2019 – Present***

* **Build and maintain servers for hosting environments**
* **Work on SQL database management and optimization**
* **Develop and maintain websites for clients**
* **Responsible for custom coding, software updates, and overall system upkeep**
* **Hardware maintenance and troubleshooting**

**Grease Monkey**

***2022 – Present***

* **Assistant Manager / Lead Mechanic**
* **Oversee shop operations, sales, orders, and staff management**
* **Responsible for the maintenance and troubleshooting of all in-shop computers and software**

**Formetco**

***2021 – 2022***

* **Computer Programmer**
* **Managed RMA intake and reprogrammed field computers**
* **Developed custom programs to manage large-scale computer networks**
* **Inventoried and organized technical equipment**

**Self-Employed IT Specialist**

***2000 – Present***

* **Build, diagnose, and repair computers**
* **Assemble and program custom gaming PCs**
* **Install and maintain software and hardware**
* **Provide IT support for small businesses and individuals**

**Geek Squad / Best Buy / Wipro**

***2015 – 2016***

* **Customer service agent for computer diagnostics and repair**
* **Assisted customers with troubleshooting and system upgrades**

**AR Motorsports**

***2006 – 2015***

* **Installed security cameras and managed computer maintenance and repairs**
* **Built and maintained race car electronic systems**

**Phipps Auto / D&N Automotive**

***2009 – 2011***

* **IT Support & Workstation Maintenance**
* **Handled interoffice IT troubleshooting**